

COFA Migrant Resources













FEDERATED STATES OF MICRONESIA, REPUBLIC OF THE MARSHALL ISLANDS, AND PALAU

GET THERE YOUR WAY – CONVENIENT PERSONALIZED TRAVEL

We recognize that obtaining identity (identification card or driver's license) and getting where you need to go is critical to your success and vitality within your new community. We want to make that process as easy as possible.

UNDERSTANDING WHAT YOUR CARD CAN DO

The first step is understanding the differences between the card types, and what each type allows you to do, such as driving. Not understanding this information and driving when you don't have the correct card type may lead to receiving tickets or citations from law enforcement, an expensive process we want to help you avoid.

<h3>WHAT CAN YOUR DRIVER'S LICENSE OR ID BE USED FOR?</h3>	 ID CARD	 INSTRUCTION PERMIT	 DRIVER'S LICENSE
 <p>Banking/Financial Purposes</p>	✓	✓	✓
 <p>Retail Purchases (buying a car, alcohol, etc.) <i>*Must be 21 to purchase alcohol</i></p>	✓	✓	✓
 <p>Buying/Renting a Home</p>	✓	✓	✓
 <p>Medical Appointments</p>	✓	✓	✓
 <p>State or Federal Government Appointments <i>(see REAL ID for more information)</i></p>	✓	✓	✓
 <p>Boarding a Plane (domestic flights only) <i>After Oct. 1, 2020 your card must have a REAL ID gold star to fly or you need a document listed at this website: www.tsa.gov/travel/security-screening/identification.</i></p>	✓	✓	✓
 <p>Driving</p>	✗	 <p><i>*You cannot drive alone. You can drive with a licensed family member over 21 or any licensed driver over 25.</i></p>	 <p><i>*Make sure you have your driver's license along with your vehicle registration and insurance card in the vehicle with you.</i></p>

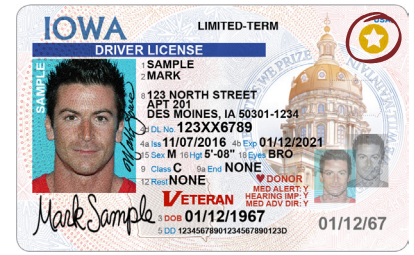
GETTING A DRIVER'S LICENSE OR ID CARD

THE FIRST TIME OR GETTING A REAL ID GOLD STAR ON YOUR CARD

When applying for a driver's license or ID card for the first time, or if you already have a driver's license or ID card, but need a REAL ID gold star on your license you'll need to complete the following steps.

Beginning Oct. 1, 2020, if you're planning to travel by commercial plane, you must show a REAL ID compliant driver's license or ID card at the airport. A REAL ID card has a gold star in the top right corner. If you do not have a REAL ID, you will need to show a different TSA-approved identity document (like a passport or military ID) to fly.

Federal and nuclear facilities that screen your identity when you enter will also require you to show a REAL ID compliant card. If you do not have one, other identification and/or screening may be required.

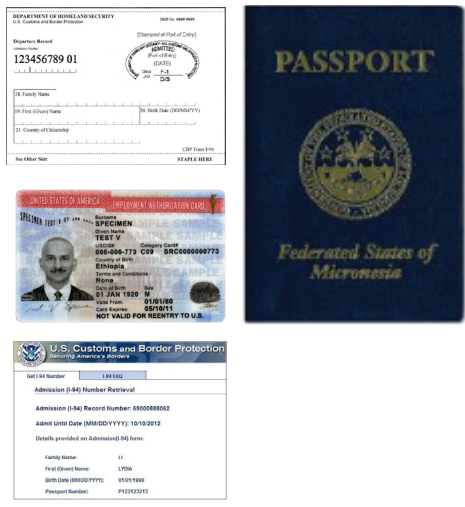


STEP 1

PROOF OF IDENTITY

Bring your most recent U.S. Citizenship and Immigration Services (USCIS) document. If your current legal name is different from the name listed on your USCIS document, you must also bring the legal name change document.

Examples: I-94 card, unexpired foreign passport with I-94, electronic I-94, Employment Authorization card (I-766)



STEP 2

SOCIAL SECURITY NUMBER

If you have been issued a social security number (SSN), bring a document that contains your current name and SSN.

Examples: Social Security Card, W-2 tax form



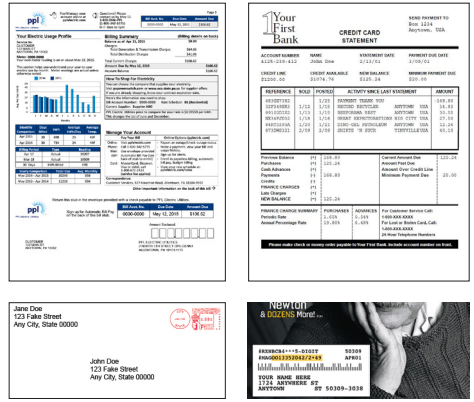
SSN *If you don't have a SSN, skip this step.

STEP 3

IOWA RESIDENCY & ADDRESS

Bring **two (2)** documents that show your current name and the Iowa address where you live.

Examples: Utility bill, bank statement, credit card statement, mortgage, lease or rental agreement, valid insurance card or certificate of coverage, mail with your address (envelope, box, postcard, or magazine that includes a postmark or stamped date)



For a complete list of acceptable documents, visit iowadot.gov/mvd/realid/success.aspx

ALTERNATIVE TRANSPORTATION OPTIONS

Whether temporary or for a longer period of time, there are alternative transportation options to get where you need to go, when you need to go without sacrificing your freedom and mobility.

Visit our website (iowadot.gov/GETTHEREYOURWAY) to learn more about the following transportation options.



PUBLIC TRANSIT

Available in all 99 counties in Iowa, either by large bus, small bus, or van.



IOWA RIDESHARE

Our ride matching system will help you quickly, and securely, find a carpool or vanpool.



TAXI SERVICES

Just search “taxi services in (your town)” online for your available options.



UBER/LYFT

Available in much of Iowa and can be accessed online and through the mobile app.



NON-EMERGENCY MEDICAL TRANSPORTATION

Available to qualifying Iowa Medicaid members. To determine if you qualify, contact your Medicaid Managed Care Organization (MCO).

RESOURCES FOR LIMITED ENGLISH PROFICIENT (LEP) CUSTOMERS

We recognize that our services, information, and products often refer to technical and legal language. This can make it difficult to understand, regardless of someone’s understanding of the English language. In addition to explaining information in a way that someone without a technical background can understand, we strive to create resources that utilize images or graphics to help better explain important information.

We also utilize a contracted language provider for translation and interpretation services. Our staff and you (yes you!) can request language assistance for,

- Conversations in-person at our driver’s license service centers;
- Conversations by phone;
- Instructions prior to taking an on-the-road driving test (not available for commercial skills testing as Federal regulations require these testing portions be completed in English only).

WHAT IF I NEED A LANGUAGE OR DIALECT THAT IS NOT OFFERED?

- We do offer additional opportunities to take the operator’s knowledge test using an interpreter. These opportunities are by appointment only, so please be sure to speak with a driver’s license service consultant to request an appointment.

PARTNER AGENCY RESOURCES

**Asian and Pacific Islander Affairs,
Iowa Department of Human Rights**
<https://humanrights.iowa.gov/cas/capi>
515-242-5655 (general number)

Iowa Legal Aid
<https://www.iowalegalaid.org>
1-800-532-1275

Iowa Civil Rights Commission (State)
<https://icrc.iowa.gov>
800-457-4416

Please bring the card to the right with you to any Iowa state or county driver's license service center.

This card is NOT required, but reminds our staff of your residency status.

TEAR HERE

I AM A COFA MIGRANT

For Iowa DOT State & County Staff:

Reference **Iowa DOT Policy Memo 20-02** for details about how to serve Iowans with this immigration status.

TEAR HERE

FREQUENTLY ASKED QUESTIONS

If I am new to Iowa and have never been issued an Iowa Identification Card (ID) or Driver's License (DL), what documents must I bring to be issued?

You will need to provide your USCIS-DHS issued document (most commonly your unexpired passport with I-94 or employment authorization card), proof of your social security number (if applicable), and two proofs of Iowa residency. For a complete list of acceptable documents, visit iowadot.gov/mvd/realid/success.aspx.

If I have a valid Iowa card (driver's license or ID) and need to update my information, get a replacement card, or renew do I need to bring my I-94 or USCIS-DHS issued document with me?

If your document hasn't changed (for example, your I-94 number changed after renewal), then we have your information on record and do not need for you to bring this document.

I am trying to renew or replace my Iowa driver's license or ID, and the driver's license service center is requiring for me to provide them with my I-94 with passport or employment authorization card? I do not have this document. It had to be sent back to my country for renewal. What should I do?

If you are a current Iowa driver's license or ID card holder, we have your I-94 and passport information on file. We do not need it again. **You can remind the driver's license service center staff that you are not required to provide your I-94 again, show them this resource, or provide them with the detachable COFA Migrant Resources Card. You can also ask to speak with the supervisor.**

Why am I only being issued two-years on my Iowa card (driver's license or ID) when the REAL ID Modification Act classifies me as a non-immigrant and able to receive a full-term driver's license or ID?

We recently completed the necessary changes to our

records system and will now be able to issue eligible customers their full eight-year term license. This means that our issuance system of record has implemented changes to acknowledge the Federal REAL ID Modification Act, correct citizenship status, and issue accordingly.

As you prepare for your renewal visit with us, you are not required to do anything differently. If you currently have a two-year issued driver's license or non-operator identification card (ID), you can wait until you're ready to renew your current card (you will be issued the full-term (eight-year) duration at your renewal visit).

I have difficulty with finding work. Employers tell me that they do not want to hire me because my driver's license is only valid for one or two-years. As a COFA migrant, I am legally able to work, study, and live in the United States as a non-immigrant for an unlimited length of time. How can the Iowa DOT help employers understand that my driver's license or ID expiration does not affect my ability to work in the United States for an unlimited time?

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We hope that this helps with the employment barriers that you or your community members face. We are working with community partners to help employers and COFA community members know of this change. As always, if you have questions, please do not hesitate to contact us.